


Division of IT

User Service Agreement

All use of University of Missouri IT resources must accord with applicable laws, University policy, University contracts, and Division of IT or departmental policies specific to individual resources. Personal use that is deemed excessive or burdensome to a system or the network is considered misuse. Misuse of resources can result in termination of employment or access regardless of job responsibilities, fees paid or requirements of courses.

User Responsibilities

1. You are responsible for knowing and complying with all applicable laws, policies and best practices pertaining to your use of MU IT resources.
2. Report suspected misuse of computers or information technology to the Division of IT via abuse@missouri.edu or (573)882-5000.
3. Do not share your user ID (pawprint) and associated password and privileges, departmental resource accounts and associated password and privileges or other personal information. If someone (including a departmental IT Professional) requests your password deny the request and contact the Division of IT immediately.
4. Personal and University-owned devices connected to the MU network must abide by Division of IT best practices including up-to-date security patches and antivirus software, personal firewall, and device registration. A complete list of best practices is available on the Division of IT web page <http://doit.missouri.edu/security/make-it-safe/best-practices/>
5. Your data is your responsibility. Protect it by backing up often and preventing unauthorized access.
6. Attempts to circumvent or disrupt security measures may result in permanent loss of access.
7. MU prohibits use of IT resources:
 - a. For any illegal activity, forgery, harassment, intimidation, willful misrepresentation, defamation or unauthorized copying.
 - b. For plagiarism, cheating or any other activities contrary to [University of Missouri Rules and Regulations](#) .
 - c. For commercial profit unless approved by Administrative Services.
 - d. For wasteful activities, chain letters or unapproved mass e-mail.
 - e. For unauthorized publication of obscene, pornographic or indecent materials.
 - f. For activities that place people or equipment at needless physical risk
 - g. For exploitation of a discussion list, distribution list, or database beyond its chartered purpose, as defined and policed by its owner.
8. The Division of IT provides online and in-person [security awareness training](#) and [other security resources](#) for MU IT users. To sign up for security awareness training contact the Division of IT via email at doit@missouri.edu or call (573) 882-5000.

Additional Resources

[University of Missouri Acceptable Use Policy](#)
[MU Business Policy and Procedure Manual](#)
[Division of IT Policies](#)